

1 VIRGINIA ACTS OF ASSEMBLY — CHAPTER

2 *An Act to amend and reenact §§ 46.2-116 and 46.2-118 of the Code of Virginia, relating to tow truck drivers;*
 3 *registration.*

4 [S 455]

5 Approved

6 **Be it enacted by the General Assembly of Virginia:**7 **1. That §§ 46.2-116 and 46.2-118 of the Code of Virginia are amended and reenacted as follows:**8 **§ 46.2-116. Registration with Department of Criminal Justice Services required for tow truck**
 9 **drivers; penalty.**

10 A. As used in this section and §§ 46.2-117, 46.2-118, and 46.2-119:

11 "Consumer" means a person who (i) has vested ownership, dominion, or title to the vehicle; (ii) is the
 12 authorized agent of the owner as defined in clause (i); or (iii) is an employee, agent, or representative of an
 13 insurance company representing any party involved in a collision that resulted in a police-requested tow who
 14 represents in writing that the insurance company had obtained the oral or written consent of the title owner or
 15 his agent or the lessee of the vehicle to obtain possession of the vehicle.

16 "Department" means the Department of Criminal Justice Services.

17 "Tow truck driver" means an individual who drives a tow truck as defined in § 46.2-100.

18 "Towing and recovery operator" means any person engaging in the business of providing or offering to
 19 provide services involving the use of a tow truck and services incidental to use of a tow truck. "Towing and
 20 recovery operator" shall not include a franchised motor vehicle dealer as defined in § 46.2-1500 using a tow
 21 truck owned by a dealer when transporting a vehicle to or from a repair facility owned by the dealer when the
 22 dealer does not receive compensation from the vehicle owner for towing of the vehicle or when transporting a
 23 vehicle in which the dealer has an ownership or security interest.24 B. On and after January 1, 2013, no tow truck driver shall drive any tow truck without being registered
 25 with the Department, except that this requirement shall not apply to any holder of a tow truck driver
 26 authorization document issued pursuant to former § 46.2-2814 until the expiration date of such document.
 27 The Department may offer a temporary registration or driver authorization document that is effective upon
 28 the submission of an application and that expires upon the issuance or denial of a permanent registration.
 29 Every applicant for an initial registration or renewal of registration pursuant to this section shall submit his
 30 registration application, fingerprints, and personal descriptive information to the Department and a
 31 nonrefundable application fee of \$100. The Department shall forward the personal descriptive information
 32 along with the applicant's fingerprints through the Central Criminal Records Exchange to the Federal Bureau
 33 of Investigation for the purpose of obtaining a national criminal history record check regarding such
 34 applicant. The cost of the fingerprinting and criminal history record check shall be paid by the applicant.35 The Central Criminal Records Exchange, upon receipt of an applicant's record or notification that no
 36 record exists, shall make a report to the Department. If an applicant is denied registration as a tow truck
 37 driver because of the information appearing in his criminal history record, the Department shall notify the
 38 applicant that information obtained from the Central Criminal Records Exchange contributed to such denial.
 39 The information shall not be disseminated except as provided in this section.40 C. 1. No registration shall be issued to any person who (i) is required to register with the Sex Offender and
 41 Crimes Against Minors Registry pursuant to Chapter 9 (§ 9.1-900 et seq.) of Title 9.1 or in a substantially
 42 similar law of any other state, the United States, or any foreign jurisdiction; (ii) has been convicted within the
 43 15 years prior to the date of the application of a violent crime as defined in subsection C of § 17.1-805 unless
 44 such person held a valid tow truck driver authorization document on January 1, 2013, issued by the Board of
 45 Towing and Recovery Operators pursuant to former Chapter 28 (§ 46.2-2800 et seq.), and has not been
 46 convicted of a violent crime as defined in subsection C of § 17.1-805 subsequent to the abolition of the
 47 Board; or (iii) has been convicted within the 15 years prior to the date of the application of any crime
 48 involving the driving of a tow truck, including drug or alcohol offenses, but not traffic infraction convictions.49 2. The Department may deny a registration to any person who (i) has been convicted more than 15 years
 50 prior to the date of the application of a violent crime as defined in subsection C of § 17.1-805 or (ii) has been
 51 convicted more than 15 years prior to the date of the application of any crime involving the driving of a tow
 52 truck, including drug or alcohol offenses. The Department shall deny a registration to a person described in
 53 clause (i) or (ii) if the person has not completed all terms of probation or parole related to such conviction.54 3. Any person registered pursuant to this section shall report to the Department within 10 days of
 55 conviction any convictions for felonies or misdemeanors that occur while he is registered with the
 56 Department.

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57 D. Any tow truck driver failing to register with the Department as required by this section is guilty of a
58 Class 3 misdemeanor. A tow truck driver registered with the Department shall have such registration in his
59 possession whenever driving a tow truck *for hire* on the highways.

60 E. Registrations issued by the Department pursuant to this section shall be valid for a period not to exceed
61 24 months, unless revoked or suspended by the Department in accordance with § 46.2-117.

62 **§ 46.2-118. Prohibited acts by tow truck drivers and towing and recovery operators.**

63 A. No tow truck driver shall:

64 1. Use fraud or deceit in the offering or delivering of towing and recovery services;
65 2. Conduct his business or offer services in such a manner as to endanger the health and welfare of the
66 public;

67 3. Use alcohol or drugs to the extent such use renders him unsafe to provide towing and recovery services;

68 4. Obtain any fee by fraud or misrepresentation;

69 5. Remove or tow a trespassing vehicle, as provided in § 46.2-1231, or a vehicle towed or removed at the
70 request of a law-enforcement officer to any location outside the Commonwealth;

71 6. Violate, or assist, induce, or cooperate with others to violate, any provision of law related to the
72 offering or delivery of towing and recovery services; or

73 7. Drive by the scene of a wrecked or disabled vehicle for which a law-enforcement tow has been initiated
74 by a law-enforcement agency, initiate contact with the owner or operator of such vehicle by soliciting or
75 offering towing services, and tow such vehicle.

76 B. No towing and recovery operator shall:

77 1. Use fraud or deceit in the offering or delivering of towing and recovery services;

78 2. Conduct his business or offer services in such a manner as to endanger the health and welfare of the
79 public;

80 3. Use alcohol or drugs to the extent such use renders him unsafe to provide towing and recovery services;

81 4. Neglect to maintain on record at the towing and recovery operator's principal office a list of all drivers
82 employed by the towing and recovery operator;

83 5. Obtain any fee by fraud or misrepresentation;

84 6. Advertise services in any manner that deceives, misleads, or defrauds the public;

85 7. Advertise or offer services under a name other than one's own name;

86 8. Fail to accept for payment cash, insurance company check, certified check, money order, or at least one
87 of two commonly used, nationally recognized credit cards, except those towing and recovery operators who
88 have an annual gross income of less than \$10,000 derived from the performance of towing and recovery
89 services shall not be required to accept credit cards, other than when providing police-requested towing as
90 defined in § 46.2-1217, but shall be required to accept personal checks;

91 9. Fail to display at the towing and recovery operator's principal office in a conspicuous place a listing of
92 all towing, recovery, and processing fees for vehicles;

93 10. Fail to have readily available at the towing and recovery operator's principal office, at the customer's
94 request, the maximum fees normally charged by the towing and recovery operator for basic services for
95 towing and initial hookup of vehicles;

96 11. Knowingly charge excessive fees for towing, storage, or administrative services or charge fees for
97 services not rendered;

98 12. Fail to maintain all towing records, which shall include itemized fees, for a period of one year from
99 the date of service;

100 13. Willfully invoice payment for any services not stipulated or otherwise incorporated in a contract for
101 services rendered between the towing and recovery operator and any locality or political subdivision of the
102 Commonwealth;

103 14. Employ a driver required to register with the Sex Offender and Crimes Against Minors Registry
104 pursuant to Chapter 9 (§ 9.1-900 et seq.) of Title 9.1;

105 15. Remove or tow a trespassing vehicle, as provided in § 46.2-1231, or a vehicle towed or removed at the
106 request of a law-enforcement officer to any location outside the Commonwealth;

107 16. Refuse, at the towing and recovery operator's place of business, to make change, up to \$100, for the
108 owner of the vehicle towed without the owner's consent if the owner pays in cash for charges for towing and
109 storage of the vehicle;

110 17. Violate, or assist, induce, or cooperate with others to violate, any provision of law related to the
111 offering or delivery of towing and recovery services;

112 18. Fail to provide the owner of a stolen vehicle written notice of his right under law to be reimbursed for
113 towing and storage of his vehicle out of the state treasury from the appropriation for criminal charges as
114 required in § 46.2-1209;

115 19. Refuse to allow, consistent with the protections detailed in the provisions of subsection E of
116 § 46.2-644.01, the owner of the vehicle towed, upon proof of ownership of the vehicle, to access and recover
117 any personal items without retrieving the vehicle and without paying any fee; ~~or~~

118 20. Require an individual who appears to retrieve a vehicle towed to provide to the towing and recovery

119 operator, in addition to payment of fees, any document not otherwise required by law before releasing the
120 vehicle to the individual; *or*

121 *21. Employ a tow truck driver who is not registered with the Department of Criminal Justice Services as*
122 *required in § 46.2-116.*

123 C. No tow truck driver as defined in § 46.2-116 or towing and recovery operator as defined in § 46.2-100
124 shall knowingly permit another person to occupy a motor vehicle as defined in § 46.2-100 while such motor
125 vehicle is being towed.

126 D. No tow truck driver or towing and recovery operator as defined in § 46.2-116 shall cause any other
127 person to solicit or offer towing services in any manner, directly or indirectly, at the scene of any wrecked or
128 disabled motor vehicle upon a highway, as defined in § 46.2-100, when such wrecked or disabled motor
129 vehicle reasonably necessitates removal by a tow truck. In addition to any penalty authorized pursuant to this
130 title, any tow truck driver or towing and recovery operator violating the provisions of this subsection shall be
131 guilty of a Class 3 misdemeanor for the first offense and of a Class 2 misdemeanor for any subsequent
132 offense.

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