

Department of Planning and Budget
2026 General Assembly Session
State Fiscal Impact Statement

PUBLISHED: 2/10/2026 1:49 PM

ORIGINAL

Bill Number: HB825

Patron: Hayes

Bill Title: Ticket resale limitations; requirements; review of event ticket marketplace by the Office of the Attorney General Consumer Protection Section.

Bill Summary: Requires each primary ticket provider, internet ticketing platform, or reseller operating in the Commonwealth, on the listing for a ticket and in each step of a transaction to purchase a ticket, to clearly and conspicuously disclose the total price of the ticket offered for sale, provide an itemized listing of charges that comprise the total price of the ticket, and identify the seat number and zone or section of the ticket to the extent applicable to the seat and venue. The bill includes limitations for the sale of speculative tickets and requires a full refund of the total amount paid for a ticket under certain circumstances.

The bill also directs the Consumer Protection Section of the Office of the Attorney General to conduct a review of the event ticket market in the Commonwealth and submit a report to the General Assembly of its findings and recommendations by December 1, 2026.

Budget Amendment Necessary: No.

Items Impacted: None.

Explanation: The proposed legislation requires the Office of the Attorney General and Department of Law's (OAG) Consumer Protection Section to conduct a comprehensive study of the event ticket market in Virginia and to present its findings and recommendations to the General Assembly no later than December 1, 2026. The OAG may need staff time and resources to conduct the study; however, those costs cannot be determined at this time.

Fiscal Summary: The fiscal impact of the proposed legislation cannot be determined at this time.

Fiscal Analysis: The OAG may need additional resources to conduct the study; however, those costs cannot be determined at this time.

Other: None.