



Fiscal Impact Statement for Proposed Legislation

Virginia State Corporation Commission

Published: January 29, 2026

House Bill 120

Version: House Substitute 1

Patron: Keys-Gamarra

Title: Office of the Public Utility Ombudsman; established.

Summary as Introduced: Requires the State Corporation Commission to establish the Office of the Public Utility Ombudsman to protect the interests of residential customers of public utilities. The Office of the Public Utility Ombudsman shall serve (i) residential customers of public utilities that are jurisdictional or of limited jurisdiction and (ii) residential customers who cannot be assisted by other Commission staff due to a potential conflict of interest.

Effective Date(s): July 1, 2026

Amendment Necessary: Budget, Item ###
 Technical, see *Technical Note* below
 None

Fiscal Summary

The State Corporation Commission does not anticipate a fiscal impact.

Fiscal Analysis

Revenue

None.

Expenditures

None.

Change in FTE

None.

Other Comments

None.

Technical Note

None.