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INTRODUCED

SB550

## 1 SENATE BILL NO. 550

2 Offered January 14, 2026

3 Prefiled January 14, 2026

4 A BILL to amend and reenact § 46.2-2099.53 of the Code of Virginia and to amend the Code of Virginia by  
5 adding in Article 15 of Chapter 20 of Title 46.2 a section numbered 46.2-2099.54, relating to  
6 transportation network companies; publishing and disclosure requirements.  
7

8 Patron—Srinivasan

9 Referred to Committee on Transportation  
10

11 Be it enacted by the General Assembly of Virginia:

12 1. That § 46.2-2099.53 of the Code of Virginia is amended and reenacted and that the Code of Virginia  
13 is amended by adding in Article 15 of Chapter 20 of Title 46.2 a section numbered 46.2-2099.54 as  
14 follows:

## 15 § 46.2-2099.53. Recordkeeping and reporting requirements for transportation network companies.

16 A. Records maintained by a transportation network company shall be adequate to confirm compliance  
17 with subsection D of § 46.2-2099.48 and with §§ 46.2-2099.49 and 46.2-2099.50 and shall at a minimum  
18 include:19 1. True and accurate results of each national criminal history records check for each individual that the  
20 transportation network company authorizes to act as a TNC partner;21 2. True and accurate results of the driving history research report for each individual that the  
22 transportation network company authorizes to act as a TNC partner;23 3. Driver's license records of TNC partners, including records associated with participation in a driver  
24 record monitoring program;25 4. True and accurate results of the sex offender screening for each individual that the transportation  
26 network company authorizes to act as a TNC partner;27 5. Proof of compliance with the requirements enumerated in subdivisions A 1 and 3 through 6 of  
28 § 46.2-2099.50;29 6. Proof of compliance with the notice and disclosure requirements of subsection D of § 46.2-2099.48 and  
30 subsections D and E of § 46.2-2099.49; and31 7. Proof that the transportation network company obtained certification from the TNC partner that the  
32 TNC partner secured the consent of each owner, lessor, and lessee of the vehicle for its registration as a TNC  
33 partner vehicle and for its use as a TNC partner vehicle by the TNC partner.34 A transportation network company shall retain all records required under this subsection for a period of  
35 three years. Such records shall be retained in a manner that permits systematic retrieval and shall be made  
36 available to the Department in a format acceptable to the Commissioner for the purposes of conducting an  
37 audit on no more than an annual basis.38 B. A transportation network company shall maintain the following records and make them available, in an  
39 acceptable format, on request to the Commissioner, a law-enforcement officer, an official of the Washington  
40 Metropolitan Area Transit Commission, or an airport owner and operator to investigate and resolve a  
41 complaint or respond to an incident:42 1. Data regarding TNC partner activity while logged into the digital platform, including beginning and  
43 ending times and locations of each prearranged ride;

44 2. Records regarding any actions taken against a TNC partner;

45 3. Contracts or agreements between the transportation network company and its TNC partners;

46 4. Information identifying each TNC partner, including the TNC partner's name, date of birth, and driver's  
47 license number and the state issuing the license; and48 5. Information identifying each TNC partner vehicle the transportation network company has authorized,  
49 including the vehicle's make, model, model year, vehicle identification number, and license plate number and  
50 the state issuing the license plate.

51 Requests for information pursuant to subdivision 2 or 3 shall be in writing.

52 C. Information obtained by the Department, law-enforcement officers, officials of the Washington  
53 Metropolitan Area Transit Commission, or airport owners and operators pursuant to this section shall be  
54 considered privileged information and shall only be used by the Department, law-enforcement officers,  
55 officials of the Washington Metropolitan Area Transit Commission, and airport owners and operators for  
56 purposes specified in subsection A or B. Such information shall not be subject to disclosure except on the  
57 written request of the Commissioner, a law-enforcement officer, an official of the Washington Metropolitan  
58 Area Transit Commission, or an airport owner and operator who requires such information for the purposes

59 specified in subsection A or B.

60 D. Except as provided in subsection C, information obtained by the Department, law-enforcement  
61 officers, officials of the Washington Metropolitan Area Transit Commission, or airport owners and operators  
62 pursuant to this section shall not be disclosed to anyone without the transportation network company's  
63 express written permission and shall not be subject to disclosure through a court order or through a  
64 third-party request submitted pursuant to the Virginia Freedom of Information Act (§ 2.2-3700 et seq.). This  
65 provision shall not be construed to mean that a person is denied the right to seek such information directly  
66 from a transportation network company during a court proceeding.

67 E. Except as required under this section, a transportation network company shall not disclose any personal  
68 information, as defined in § 2.2-3801, about a user of its digital platform unless:

69 1. The transportation network company obtains the user's consent to disclose the personal information;

70 2. The disclosure is necessary to comply with a legal obligation; or

71 3. The disclosure is necessary to protect or defend the terms and conditions for use of the service or to  
72 investigate violations of the terms and conditions.

73 This limitation regarding disclosure does not apply to the disclosure of aggregated user data or to  
74 information about the user that is not personal information as defined in § 2.2-3801.

75 *F. A transportation network company shall issue an annual report to the Commissioner containing the  
76 aggregate data regarding the average fare collected from passengers, the total time driven by TNC partners  
77 while transporting a passenger, and the total amount earned by TNC partners in connection with  
78 prearranged rides in the Commonwealth.*

79 **§ 46.2-2099.54. Required disclosures to TNC partners; deactivation process; fares.**

80 A. For the purposes of this section:

81 "Deactivation process" means conduct that a transportation network company engages in to materially  
82 restrict a TNC partner's access to the digital platform, including blocking access to the digital platform,  
83 suspending a TNC partner, or changing a TNC partner's status from eligible to ineligible to provide  
84 transportation services for the transportation network company.

85 "Fare" means the total amount actually paid by the consumer in a transaction.

86 B. A transportation network company shall disclose to TNC partners information about the transportation  
87 network company's deactivation process for TNC partners. Such deactivation process and the corresponding  
88 information provided pursuant to this section shall (i) provide TNC partners with a reasonable  
89 understanding of the circumstances that constitute a violation that may warrant deactivation under the  
90 deactivation policy and indicate the consequences known, including the specific number of days or range of  
91 days for a deactivation if applicable; (ii) be specific enough for a TNC partner to understand what constitutes  
92 a violation of the policy and how to avoid violating the policy; (iii) clearly define "serious misconduct" that  
93 could result in permanent deactivation from the platform; (iv) establish that any funds remaining in a  
94 deactivated TNC partner's account shall be paid to the TNC partner within four business days of such  
95 deactivation; (v) describe procedures and eligibility criteria for the reconsideration of a deactivation  
96 decision and the process by which a TNC partner may request a deactivation appeal with the transportation  
97 network company, if any; (vi) provide that a TNC partner is authorized to communicate with the department  
98 or official of such transportation network company responsible for deactivation appeals and reactivation or  
99 driver accounts; and (vii) provide that within 72 hours of a determination that the TNC partner did not  
100 violate the deactivation policy or that the TNC partner remedied any violation of the deactivation policy, the  
101 TNC partner's account shall be reactivated.

102 C. A transportation network company shall provide each TNC partner with a weekly summary that  
103 includes the total fare collected from passengers, the total amount earned, and the percentage earned by such  
104 TNC partner that week.

105 D. Immediately following the completion of a ride, the transportation network company shall provide the  
106 TNC partner that completed such ride with an itemized receipt of such ride accessible on the application used  
107 to accept and complete rides. Such receipt shall include (i) the total amount paid by the passenger, (ii) all  
108 fees actually applied to the trip, (iii) the portion of the fare paid to the driver, and (iv) the tip amount, if any.  
109 Such receipt may only be updated to (a) account for a tip sent by the passenger through the application  
110 subsequent to the initial publishing of the receipt or (b) fix an error in the original receipt. The TNC partner  
111 shall receive an update if any receipt is updated.

112 **2. That the provisions of this act shall become effective on January 1, 2027.**