

State Corporation Commission
2025 General Assembly Session
State Fiscal Impact Statement

Fiscal Analysis: This bill creates an Office of the Public Utility Ombudsmen within the State Corporation Commission. Although the duties identified appear to largely align with existing duties of the Division of Public Utility Regulation, Staff has some uncertainty related to the scope of the bill, including, whether the bill language as introduced intends to include both jurisdictional and/or non-jurisdictional customer complaints. Accordingly, Staff is noting that this estimate is indeterminate and is identifying the potential need for three full-time employees (FTEs) to accommodate the potential increase in workload.

The SCC costs to implement the requirements in this bill will impact its Public Utility Fund (02080). The current rate cap authorization (58.1-2900) as approved by the General Assembly (GA) is not sufficient to generate the revenue needed for the Fund to cover the costs of this bill's requirements. However, bills HB2663 and SB1336 have been introduced in the 2025 GA session to adjust electric consumption rate caps to fund SCC existing expenses and potential new expenses from electric utility SCC oversight legislation passed during the 2025 GA Session. The costs associated with HB2136 can be absorbed from the revenue that would result from the passage of HB2663/SB1336.

Other: None