2025 SESSION

	25102856D
1	SENATE BILL NO. 1161
2	Offered January 8, 2025
3	Prefiled January 7, 2025
4	A BILL to amend and reenact § 59.1-200, as it is currently effective and as it shall become effective, of the
5	Code of Virginia and to amend the Code of Virginia by adding in Title 59.1 a chapter numbered 58,
6	consisting of sections numbered 59.1-607, 59.1-608, and 59.1-609, relating to Artificial Intelligence
7	Transparency Act established.
8	
0	Patron—Salim
9 10	Referred to Committee on General Laws and Technology
10	Referred to Committee on General Laws and Technology
11	Be it enacted by the General Assembly of Virginia:
12	1. That § 59.1-200, as it is currently effective and as it shall become effective, of the Code of Virginia is
13	amended and reenacted and that the Code of Virginia is amended by adding in Title 59.1 a chapter
15	numbered 58, consisting of sections numbered 59.1-607, 59.1-608, and 59.1-609, as follows:
16	§ 59.1-200. (Effective until July 1, 2025) Prohibited practices.
17	A. The following fraudulent acts or practices committed by a supplier in connection with a consumer
18	transaction are hereby declared unlawful:
19	1. Misrepresenting goods or services as those of another;
20	2. Misrepresenting the source, sponsorship, approval, or certification of goods or services;
21	3. Misrepresenting the affiliation, connection, or association of the supplier, or of the goods or services,
22	with another;
23	4. Misrepresenting geographic origin in connection with goods or services;
24	5. Misrepresenting that goods or services have certain quantities, characteristics, ingredients, uses, or
25 26	benefits;
26 27	6. Misrepresenting that goods or services are of a particular standard, quality, grade, style, or model; 7. Advertising or offering for sale goods that are used, secondhand, repossessed, defective, blemished,
28	deteriorated, or reconditioned, or that are "seconds," irregulars, imperfects, or "not first class," without clearly
20 29	and unequivocally indicating in the advertisement or offer for sale that the goods are used, secondhand,
30	repossessed, defective, blemished, deteriorated, reconditioned, or are "seconds," irregulars, imperfects, or
31	"not first class";
32	8. Advertising goods or services with intent not to sell them as advertised, or with intent not to sell at the
33	price or upon the terms advertised.
34	In any action brought under this subdivision, the refusal by any person, or any employee, agent, or servant
35	thereof, to sell any goods or services advertised or offered for sale at the price or upon the terms advertised or
36	offered, shall be prima facie evidence of a violation of this subdivision. This paragraph shall not apply when
37	it is clearly and conspicuously stated in the advertisement or offer by which such goods or services are
38	advertised or offered for sale, that the supplier or offeror has a limited quantity or amount of such goods or
39	services for sale, and the supplier or offeror at the time of such advertisement or offer did in fact have or
40	reasonably expected to have at least such quantity or amount for sale;
41	9. Making false or misleading statements of fact concerning the reasons for, existence of, or amounts of
42	price reductions;
43 44	10. Misrepresenting that repairs, alterations, modifications, or services have been performed or parts installed;
45	11. Misrepresenting by the use of any written or documentary material that appears to be an invoice or bill
46	for merchandise or services previously ordered;
47	12. Notwithstanding any other provision of law, using in any manner the words "wholesale,"
48	"wholesaler," "factory," or "manufacturer" in the supplier's name, or to describe the nature of the supplier's
49	business, unless the supplier is actually engaged primarily in selling at wholesale or in manufacturing the
50	goods or services advertised or offered for sale;
51	13. Using in any contract or lease any liquidated damage clause, penalty clause, or waiver of defense, or
52	attempting to collect any liquidated damages or penalties under any clause, waiver, damages, or penalties that
53	are void or unenforceable under any otherwise applicable laws of the Commonwealth, or under federal
54	statutes or regulations;
55	13a. Failing to provide to a consumer, or failing to use or include in any written document or material
56	provided to or executed by a consumer, in connection with a consumer transaction any statement, disclosure,
57	notice, or other information however characterized when the supplier is required by 16 C.F.R. Part 433 to so
58	provide, use, or include the statement, disclosure, notice, or other information in connection with the

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59 consumer transaction;

- 14. Using any other deception, fraud, false pretense, false promise, or misrepresentation in connection 60 61 with a consumer transaction;
- 62 15. Violating any provision of § 3.2-6509, 3.2-6512, 3.2-6513, 3.2-6513.1, 3.2-6514, 3.2-6515, 3.2-6516, 63 or 3.2-6519 is a violation of this chapter; 64
 - 16. Failing to disclose all conditions, charges, or fees relating to:

a. The return of goods for refund, exchange, or credit. Such disclosure shall be by means of a sign 65 attached to the goods, or placed in a conspicuous public area of the premises of the supplier, so as to be 66 readily noticeable and readable by the person obtaining the goods from the supplier. If the supplier does not 67 68 permit a refund, exchange, or credit for return, he shall so state on a similar sign. The provisions of this 69 subdivision shall not apply to any retail merchant who has a policy of providing, for a period of not less than 70 20 days after date of purchase, a cash refund or credit to the purchaser's credit card account for the return of 71 defective, unused, or undamaged merchandise upon presentation of proof of purchase. In the case of 72 merchandise paid for by check, the purchase shall be treated as a cash purchase and any refund may be delayed for a period of 10 banking days to allow for the check to clear. This subdivision does not apply to 73 74 sale merchandise that is obviously distressed, out of date, post season, or otherwise reduced for clearance; nor does this subdivision apply to special order purchases where the purchaser has requested the supplier to order 75 merchandise of a specific or unusual size, color, or brand not ordinarily carried in the store or the store's 76 77 catalog; nor shall this subdivision apply in connection with a transaction for the sale or lease of motor 78 vehicles, farm tractors, or motorcycles as defined in § 46.2-100;

79 b. A layaway agreement. Such disclosure shall be furnished to the consumer (i) in writing at the time of 80 the layaway agreement, or (ii) by means of a sign placed in a conspicuous public area of the premises of the 81 supplier, so as to be readily noticeable and readable by the consumer, or (iii) on the bill of sale. Disclosure 82 shall include the conditions, charges, or fees in the event that a consumer breaches the agreement;

83 16a. Failing to provide written notice to a consumer of an existing open-end credit balance in excess of \$5 (i) on an account maintained by the supplier and (ii) resulting from such consumer's overpayment on such 84 85 account. Suppliers shall give consumers written notice of such credit balances within 60 days of receiving 86 overpayments. If the credit balance information is incorporated into statements of account furnished 87 consumers by suppliers within such 60-day period, no separate or additional notice is required;

88 17. If a supplier enters into a written agreement with a consumer to resolve a dispute that arises in 89 connection with a consumer transaction, failing to adhere to the terms and conditions of such an agreement; 90

18. Violating any provision of the Virginia Health Club Act, Chapter 24 (§ 59.1-294 et seq.);

- 19. Violating any provision of the Virginia Home Solicitation Sales Act, Chapter 2.1 (§ 59.1-21.1 et seq.);
- 20. Violating any provision of the Automobile Repair Facilities Act, Chapter 17.1 (§ 59.1-207.1 et seq.);
- 93 21. Violating any provision of the Virginia Lease-Purchase Agreement Act, Chapter 17.4 (§ 59.1-207.17 94 et seq.); 95
 - 22. Violating any provision of the Prizes and Gifts Act, Chapter 31 (§ 59.1-415 et seq.);
 - 23. Violating any provision of the Virginia Public Telephone Information Act, Chapter 32 (§ 59.1-424 et seq.);
 - 24. Violating any provision of § 54.1-1505;
- 25. Violating any provision of the Motor Vehicle Manufacturers' Warranty Adjustment Act, Chapter 17.6 100 (§ 59.1-207.34 et seq.);
- 26. Violating any provision of § 3.2-5627, relating to the pricing of merchandise; 101
- 27. Violating any provision of the Pay-Per-Call Services Act, Chapter 33 (§ 59.1-429 et seq.); 102
- 103 28. Violating any provision of the Extended Service Contract Act, Chapter 34 (§ 59.1-435 et seq.);
- 104 29. Violating any provision of the Virginia Membership Camping Act, Chapter 25 (§ 59.1-311 et seq.);
- 30. Violating any provision of the Comparison Price Advertising Act, Chapter 17.7 (§ 59.1-207.40 et 105 106 seq.);
- 31. Violating any provision of the Virginia Travel Club Act, Chapter 36 (§ 59.1-445 et seq.); 107
- 32. Violating any provision of §§ 46.2-1231 and 46.2-1233.1; 108
- 33. Violating any provision of Chapter 40 (§ 54.1-4000 et seq.) of Title 54.1; 109
- 34. Violating any provision of Chapter 10.1 (§ 58.1-1031 et seq.) of Title 58.1; 110
- 35. Using the consumer's social security number as the consumer's account number with the supplier, if 111 the consumer has requested in writing that the supplier use an alternate number not associated with the 112 consumer's social security number; 113
- 36. Violating any provision of Chapter 18 (§ 6.2-1800 et seq.) of Title 6.2; 114
- 115 37. Violating any provision of § 8.01-40.2;
- 116 38. Violating any provision of Article 7 (§ 32.1-212 et seq.) of Chapter 6 of Title 32.1;
- 117 39. Violating any provision of Chapter 34.1 (§ 59.1-441.1 et seq.);
- 40. Violating any provision of Chapter 20 (§ 6.2-2000 et seq.) of Title 6.2; 118
- 41. Violating any provision of the Virginia Post-Disaster Anti-Price Gouging Act, Chapter 46 (§ 59.1-525 119

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- 120 et seq.). For the purposes of this subdivision, "consumer transaction" has the same meaning as provided in § 121 59.1-526;
- 42. Violating any provision of Chapter 47 (§ 59.1-530 et seq.); 122
- 123 43. Violating any provision of § 59.1-443.2;
- 124 44. Violating any provision of Chapter 48 (§ 59.1-533 et seq.);
- 45. Violating any provision of Chapter 25 (§ 6.2-2500 et seq.) of Title 6.2; 125
- 126 46. Violating the provisions of clause (i) of subsection B of § 54.1-1115;
- 127 47. Violating any provision of § 18.2-239;
- 128 48. Violating any provision of Chapter 26 (§ 59.1-336 et seq.);

129 49. Selling, offering for sale, or manufacturing for sale a children's product the supplier knows or has 130 reason to know was recalled by the U.S. Consumer Product Safety Commission. There is a rebuttable presumption that a supplier has reason to know a children's product was recalled if notice of the recall has 131 been posted continuously at least 30 days before the sale, offer for sale, or manufacturing for sale on the 132 website of the U.S. Consumer Product Safety Commission. This prohibition does not apply to children's 133 134 products that are used, secondhand or "seconds";

- 135 50. Violating any provision of Chapter 44.1 (§ 59.1-518.1 et seq.); 136
 - 51. Violating any provision of Chapter 22 (§ 6.2-2200 et seq.) of Title 6.2;
- 52. Violating any provision of § 8.2-317.1; 137
- 138 53. Violating subsection A of § 9.1-149.1;

139 54. Selling, offering for sale, or using in the construction, remodeling, or repair of any residential dwelling 140 in the Commonwealth, any drywall that the supplier knows or has reason to know is defective drywall. This 141 subdivision shall not apply to the sale or offering for sale of any building or structure in which defective 142 drywall has been permanently installed or affixed;

- 143 55. Engaging in fraudulent or improper or dishonest conduct as defined in § 54.1-1118 while engaged in a 144 transaction that was initiated (i) during a declared state of emergency as defined in § 44-146.16 or (ii) to repair damage resulting from the event that prompted the declaration of a state of emergency, regardless of 145 whether the supplier is licensed as a contractor in the Commonwealth pursuant to Chapter 11 (§ 54.1-1100 et 146 147 seq.) of Title 54.1;
 - 56. Violating any provision of Chapter 33.1 (§ 59.1-434.1 et seq.);
- 149 57. Violating any provision of § 18.2-178, 18.2-178.1, or 18.2-200.1;

58. Violating any provision of Chapter 17.8 (§ 59.1-207.45 et seq.). For the purposes of this subdivision, 150 151 "consumer transaction" also includes transactions involving an automatic renewal or continuous service offer 152 by a supplier to a small business, as those terms are defined in § 59.1-207.45;

59. Violating any provision of subsection E of § 32.1-126;

60. Violating any provision of § 54.1-111 relating to the unlicensed practice of a profession licensed under 154 155 Chapter 11 (§ 54.1-1100 et seq.) or Chapter 21 (§ 54.1-2100 et seq.) of Title 54.1;

- 61. Violating any provision of § 2.2-2001.5; 156
 - 62. Violating any provision of Chapter 5.2 (§ 54.1-526 et seq.) of Title 54.1;
- 63. Violating any provision of § 6.2-312; 158

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- 159 64. Violating any provision of Chapter 20.1 (§ 6.2-2026 et seq.) of Title 6.2;
- 160 65. Violating any provision of Chapter 26 (§ 6.2-2600 et seq.) of Title 6.2;
- 66. Violating any provision of Chapter 54 (§ 59.1-586 et seq.); 161
- 162 67. Knowingly violating any provision of § 8.01-27.5;

68. Failing to, in accordance with § 59.1-207.46, (i) make available a conspicuous online option to cancel 163 164 a recurring purchase of a good or service or (ii) with respect to a free trial lasting more than 30 days, notify a 165 consumer of his option to cancel such free trial within 30 days of the end of the trial period to avoid an 166 obligation to pay for the goods or services;

69. Selling or offering for sale any substance intended for human consumption, orally or by inhalation, 167 that contains a synthetic derivative of tetrahydrocannabinol. As used in this subdivision, "synthetic 168 derivative" means a chemical compound produced by man through a chemical transformation to turn a 169 170 compound into a different compound by adding or subtracting molecules to or from the original compound. 171 This subdivision shall not (i) apply to products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the Drug Control Act (§ 54.1-3400 et seq.) or (ii) be construed to prohibit 172 173 any conduct permitted under Chapter 16 (§ 4.1-1600 et seq.) of Title 4.1;

174 70. Selling or offering for sale to a person younger than 21 years of age any substance intended for human 175 consumption, orally or by inhalation, that contains tetrahydrocannabinol. This subdivision shall not (i) apply 176 to products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the 177 Drug Control Act (§ 54.1-3400 et seq.) or (ii) be construed to prohibit any conduct permitted under Chapter 178 16 (§ 4.1-1600 et seq.) of Title 4.1;

179 71. Selling or offering for sale any substance intended for human consumption, orally or by inhalation, 180 that contains tetrahydrocannabinol, unless such substance is (i) contained in child-resistant packaging, as 208

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181 defined in § 4.1-600; (ii) equipped with a label that states, in English and in a font no less than 1/16 of an 182 inch, (a) that the substance contains tetrahydrocannabinol and may not be sold to persons younger than 21 183 years of age, (b) all ingredients contained in the substance, (c) the amount of such substance that constitutes a 184 single serving, and (d) the total percentage and milligrams of tetrahydrocannabinol included in the substance and the number of milligrams of tetrahydrocannabinol that are contained in each serving; and (iii) 185 186 accompanied by a certificate of analysis, produced by an independent laboratory that is accredited pursuant to standard ISO/IEC 17025 of the International Organization of Standardization by a third-party accrediting 187 body, that states the tetrahydrocannabinol concentration of the substance or the tetrahydrocannabinol 188 concentration of the batch from which the substance originates. This subdivision shall not (i) apply to 189 190 products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the Drug Control Act (§ 54.1-3400 et seq.) or (ii) be construed to prohibit any conduct permitted under Chapter 191

192 16 (§ 4.1-1600 et seq.) of Title 4.1;

193 72. Manufacturing, offering for sale at retail, or selling at retail an industrial hemp extract, as defined in § 194 3.2-5145.1, a food containing an industrial hemp extract, or a substance containing tetrahydrocannabinol that 195 depicts or is in the shape of a human, animal, vehicle, or fruit;

196 73. Selling or offering for sale any substance intended for human consumption, orally or by inhalation, that contains tetrahydrocannabinol and, without authorization, bears, is packaged in a container or wrapper 197 198 that bears, or is otherwise labeled to bear the trademark, trade name, famous mark as defined in 15 U.S.C. § 199 1125, or other identifying mark, imprint, or device, or any likeness thereof, of a manufacturer, processor, 200 packer, or distributor of a product intended for human consumption other than the manufacturer, processor, packer, or distributor that did in fact so manufacture, process, pack, or distribute such substance; 201

202 74. Selling or offering for sale a topical hemp product, as defined in § 3.2-4112, that does not include a label stating that the product is not intended for human consumption. This subdivision shall not (i) apply to 203 204 products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the Drug Control Act (§ 54.1-3400 et seq.), (ii) be construed to prohibit any conduct permitted under Chapter 16 205 (§ 4.1-1600 et seq.) of Title 4.1, or (iii) apply to topical hemp products that were manufactured prior to July 206 1, 2023, provided that the person provides documentation of the date of manufacture if requested; 207

- 75. Violating any provision of § 59.1-466.8;
 - 76. Violating subsection F of § 36-96.3:1;

210 77. Selling or offering for sale (i) any kratom product to a person younger than 21 years of age or (ii) any 211 kratom product that does not include a label listing all ingredients and with the following guidance: "This 212 product may be harmful to your health, has not been evaluated by the FDA, and is not intended to diagnose, treat, cure, or prevent any disease." As used in this subdivision, "kratom" means any part of the leaf of the 213 214 plant Mitragyna speciosa or any extract thereof;

78. Advertising of any ignition interlock system in Virginia by an ignition interlock vendor not approved 215 by the Commission on the Virginia Alcohol Safety Action Program to operate in Virginia; targeted 216 217 advertising of any ignition interlock system to a person before determination of guilt; and any advertising, whether before or after determination of guilt, without a conspicuous statement that such advertisement is not 218 affiliated with any government agency. For purposes of this subdivision, "ignition interlock system" has the 219 same meaning as ascribed to that term in § 18.2-270.1 and "targeted advertising" has the same meaning 220 ascribed to that term in § 59.1-575 and includes direct mailings to an individual. This provision shall not 221 222 apply to ignition interlock service vendor ads, pamphlets, or kiosk advertisements approved by the 223 Commission on the Virginia Alcohol Safety Action Program and provided at a Commission-approved 224 location;

225 79. Failing to disclose the total cost of a good or continuous service, as defined in § 59.1-207.45, to a 226 consumer, including any mandatory fees or charges, prior to entering into an agreement for the sale of any 227 such good or provision of any such continuous service; 228

80. Violating any provision of the Unfair Real Estate Service Agreement Act (§ 55.1-3200 et seq.);

229 81. Selling or offering for sale services as a professional mold remediator to be performed upon any residential dwelling without holding a mold remediation certification from the Institute of Inspection, 230 Cleaning and Restoration Certification (IICRC); and 231 232

82. Willfully violating any provision of § 59.1-444.4; and

83. Violating any provision of the Artificial Intelligence Transparency Act (§ 59.1-607 et seq.).

234 B. Nothing in this section shall be construed to invalidate or make unenforceable any contract or lease 235 solely by reason of the failure of such contract or lease to comply with any other law of the Commonwealth 236 or any federal statute or regulation, to the extent such other law, statute, or regulation provides that a violation 237 of such law, statute, or regulation shall not invalidate or make unenforceable such contract or lease. 238

§ 59.1-200. (Effective July 1, 2025) Prohibited practices.

239 A. The following fraudulent acts or practices committed by a supplier in connection with a consumer 240 transaction are hereby declared unlawful:

- 241 1. Misrepresenting goods or services as those of another;
- 242 2. Misrepresenting the source, sponsorship, approval, or certification of goods or services;

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243 3. Misrepresenting the affiliation, connection, or association of the supplier, or of the goods or services, 244 with another;

245 4. Misrepresenting geographic origin in connection with goods or services;

246 5. Misrepresenting that goods or services have certain quantities, characteristics, ingredients, uses, or 247 benefits;

248 6. Misrepresenting that goods or services are of a particular standard, quality, grade, style, or model;

249 7. Advertising or offering for sale goods that are used, secondhand, repossessed, defective, blemished, deteriorated, or reconditioned, or that are "seconds," irregulars, imperfects, or "not first class," without clearly 250 251 and unequivocally indicating in the advertisement or offer for sale that the goods are used, secondhand, 252 repossessed, defective, blemished, deteriorated, reconditioned, or are "seconds," irregulars, imperfects, or 253 "not first class";

254 8. Advertising goods or services with intent not to sell them as advertised, or with intent not to sell at the 255 price or upon the terms advertised.

256 In any action brought under this subdivision, the refusal by any person, or any employee, agent, or servant 257 thereof, to sell any goods or services advertised or offered for sale at the price or upon the terms advertised or 258 offered, shall be prima facie evidence of a violation of this subdivision. This paragraph shall not apply when 259 it is clearly and conspicuously stated in the advertisement or offer by which such goods or services are 260 advertised or offered for sale, that the supplier or offeror has a limited quantity or amount of such goods or services for sale, and the supplier or offeror at the time of such advertisement or offer did in fact have or 261 262 reasonably expected to have at least such quantity or amount for sale;

263 9. Making false or misleading statements of fact concerning the reasons for, existence of, or amounts of 264 price reductions;

265 10. Misrepresenting that repairs, alterations, modifications, or services have been performed or parts 266 installed;

267 11. Misrepresenting by the use of any written or documentary material that appears to be an invoice or bill 268 for merchandise or services previously ordered;

12. Notwithstanding any other provision of law, using in any manner the words "wholesale," 269 270 "wholesaler," "factory," or "manufacturer" in the supplier's name, or to describe the nature of the supplier's 271 business, unless the supplier is actually engaged primarily in selling at wholesale or in manufacturing the 272 goods or services advertised or offered for sale;

273 13. Using in any contract or lease any liquidated damage clause, penalty clause, or waiver of defense, or 274 attempting to collect any liquidated damages or penalties under any clause, waiver, damages, or penalties that 275 are void or unenforceable under any otherwise applicable laws of the Commonwealth, or under federal 276 statutes or regulations;

277 13a. Failing to provide to a consumer, or failing to use or include in any written document or material 278 provided to or executed by a consumer, in connection with a consumer transaction any statement, disclosure, 279 notice, or other information however characterized when the supplier is required by 16 C.F.R. Part 433 to so 280 provide, use, or include the statement, disclosure, notice, or other information in connection with the 281 consumer transaction;

282 14. Using any other deception, fraud, false pretense, false promise, or misrepresentation in connection 283 with a consumer transaction;

284 15. Violating any provision of § 3.2-6509, 3.2-6512, 3.2-6513, 3.2-6513.1, 3.2-6514, 3.2-6515, 3.2-6516, 285 or 3.2-6519 is a violation of this chapter;

16. Failing to disclose all conditions, charges, or fees relating to:

286 287 a. The return of goods for refund, exchange, or credit. Such disclosure shall be by means of a sign 288 attached to the goods, or placed in a conspicuous public area of the premises of the supplier, so as to be 289 readily noticeable and readable by the person obtaining the goods from the supplier. If the supplier does not 290 permit a refund, exchange, or credit for return, he shall so state on a similar sign. The provisions of this 291 subdivision shall not apply to any retail merchant who has a policy of providing, for a period of not less than 292 20 days after date of purchase, a cash refund or credit to the purchaser's credit card account for the return of 293 defective, unused, or undamaged merchandise upon presentation of proof of purchase. In the case of 294 merchandise paid for by check, the purchase shall be treated as a cash purchase and any refund may be 295 delayed for a period of 10 banking days to allow for the check to clear. This subdivision does not apply to 296 sale merchandise that is obviously distressed, out of date, post season, or otherwise reduced for clearance; nor 297 does this subdivision apply to special order purchases where the purchaser has requested the supplier to order 298 merchandise of a specific or unusual size, color, or brand not ordinarily carried in the store or the store's 299 catalog; nor shall this subdivision apply in connection with a transaction for the sale or lease of motor 300 vehicles, farm tractors, or motorcycles as defined in § 46.2-100;

301 b. A layaway agreement. Such disclosure shall be furnished to the consumer (i) in writing at the time of 302 the layaway agreement, or (ii) by means of a sign placed in a conspicuous public area of the premises of the 303 supplier, so as to be readily noticeable and readable by the consumer, or (iii) on the bill of sale. Disclosure

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304 shall include the conditions, charges, or fees in the event that a consumer breaches the agreement;

305 16a. Failing to provide written notice to a consumer of an existing open-end credit balance in excess of \$5 306 (i) on an account maintained by the supplier and (ii) resulting from such consumer's overpayment on such

307 account. Suppliers shall give consumers written notice of such credit balances within 60 days of receiving overpayments. If the credit balance information is incorporated into statements of account furnished 308 309 consumers by suppliers within such 60-day period, no separate or additional notice is required;

17. If a supplier enters into a written agreement with a consumer to resolve a dispute that arises in 310 connection with a consumer transaction, failing to adhere to the terms and conditions of such an agreement; 311

18. Violating any provision of the Virginia Health Club Act, Chapter 24 (§ 59.1-294 et seq.); 312

- 313 19. Violating any provision of the Virginia Home Solicitation Sales Act, Chapter 2.1 (§ 59.1-21.1 et seq.);
- 20. Violating any provision of the Automobile Repair Facilities Act, Chapter 17.1 (§ 59.1-207.1 et seq.); 314

315 21. Violating any provision of the Virginia Lease-Purchase Agreement Act, Chapter 17.4 (§ 59.1-207.17 316 et seq.); 317

- 22. Violating any provision of the Prizes and Gifts Act, Chapter 31 (§ 59.1-415 et seq.);
- 318 23. Violating any provision of the Virginia Public Telephone Information Act, Chapter 32 (§ 59.1-424 et seq.); 319 320
 - 24. Violating any provision of § 54.1-1505;
- 321 25. Violating any provision of the Motor Vehicle Manufacturers' Warranty Adjustment Act, Chapter 17.6 322 (§ 59.1-207.34 et seq.);
- 26. Violating any provision of § 3.2-5627, relating to the pricing of merchandise; 323
- 27. Violating any provision of the Pay-Per-Call Services Act, Chapter 33 (§ 59.1-429 et seq.); 324
- 325 28. Violating any provision of the Extended Service Contract Act, Chapter 34 (§ 59.1-435 et seq.);
- 29. Violating any provision of the Virginia Membership Camping Act, Chapter 25 (§ 59.1-311 et seq.); 326
- 30. Violating any provision of the Comparison Price Advertising Act, Chapter 17.7 (§ 59.1-207.40 et 327 328 seq.);
- 329 31. Violating any provision of the Virginia Travel Club Act, Chapter 36 (§ 59.1-445 et seq.);
- 32. Violating any provision of §§ 46.2-1231 and 46.2-1233.1; 330
- 331 33. Violating any provision of Chapter 40 (§ 54.1-4000 et seq.) of Title 54.1;
- 332 34. Violating any provision of Chapter 10.1 (§ 58.1-1031 et seq.) of Title 58.1;

333 35. Using the consumer's social security number as the consumer's account number with the supplier, if the consumer has requested in writing that the supplier use an alternate number not associated with the 334 335 consumer's social security number;

- 36. Violating any provision of Chapter 18 (§ 6.2-1800 et seq.) of Title 6.2; 336
- 337 37. Violating any provision of § 8.01-40.2;
- 338 38. Violating any provision of Article 7 (§ 32.1-212 et seq.) of Chapter 6 of Title 32.1;
- 39. Violating any provision of Chapter 34.1 (§ 59.1-441.1 et seq.); 339
- 340 40. Violating any provision of Chapter 20 (§ 6.2-2000 et seq.) of Title 6.2;
- 41. Violating any provision of the Virginia Post-Disaster Anti-Price Gouging Act, Chapter 46 (§ 59.1-525 341 et seq.). For the purposes of this subdivision, "consumer transaction" has the same meaning as provided in § 342

343 59.1-526;

- 42. Violating any provision of Chapter 47 (§ 59.1-530 et seq.); 344
- 43. Violating any provision of § 59.1-443.2; 345
- 346 44. Violating any provision of Chapter 48 (§ 59.1-533 et seq.);
- 45. Violating any provision of Chapter 25 (§ 6.2-2500 et seq.) of Title 6.2; 347
- 348 46. Violating the provisions of clause (i) of subsection B of § 54.1-1115;
- 349 47. Violating any provision of § 18.2-239;
- 48. Violating any provision of Chapter 26 (§ 59.1-336 et seq.); 350
- 351 49. Selling, offering for sale, or manufacturing for sale a children's product the supplier knows or has reason to know was recalled by the U.S. Consumer Product Safety Commission. There is a rebuttable 352 presumption that a supplier has reason to know a children's product was recalled if notice of the recall has 353 been posted continuously at least 30 days before the sale, offer for sale, or manufacturing for sale on the 354 website of the U.S. Consumer Product Safety Commission. This prohibition does not apply to children's 355 products that are used, secondhand or "seconds"; 356
- 50. Violating any provision of Chapter 44.1 (§ 59.1-518.1 et seq.); 357
- 358 51. Violating any provision of Chapter 22 (§ 6.2-2200 et seq.) of Title 6.2;
- 52. Violating any provision of § 8.2-317.1; 359
- 53. Violating subsection A of § 9.1-149.1; 360
- 361 54. Selling, offering for sale, or using in the construction, remodeling, or repair of any residential dwelling 362 in the Commonwealth, any drywall that the supplier knows or has reason to know is defective drywall. This 363 subdivision shall not apply to the sale or offering for sale of any building or structure in which defective drywall has been permanently installed or affixed; 364
- 365 55. Engaging in fraudulent or improper or dishonest conduct as defined in § 54.1-1118 while engaged in a

- **366** transaction that was initiated (i) during a declared state of emergency as defined in § 44-146.16 or (ii) to
- repair damage resulting from the event that prompted the declaration of a state of emergency, regardless of
 whether the supplier is licensed as a contractor in the Commonwealth pursuant to Chapter 11 (§ 54.1-1100 et
 seq.) of Title 54.1;
- 370 56. Violating any provision of Chapter 33.1 (§ 59.1-434.1 et seq.);
- **371** 57. Violating any provision of § 18.2-178, 18.2-178.1, or 18.2-200.1;
- 58. Violating any provision of Chapter 17.8 (§ 59.1-207.45 et seq.). For the purposes of this subdivision,
 "consumer transaction" also includes transactions involving an automatic renewal or continuous service offer
 by a supplier to a small business, as those terms are defined in § 59.1-207.45;
- 375 59. Violating any provision of subsection E of § 32.1-126;
- 60. Violating any provision of § 54.1-111 relating to the unlicensed practice of a profession licensed under
 Chapter 11 (§ 54.1-1100 et seq.) or Chapter 21 (§ 54.1-2100 et seq.) of Title 54.1;
- **378** 61. Violating any provision of § 2.2-2001.5;
- 62. Violating any provision of Chapter 5.2 (§ 54.1-526 et seq.) of Title 54.1;
- **380** 63. Violating any provision of § 6.2-312;
- 381 64. Violating any provision of Chapter 20.1 (§ 6.2-2026 et seq.) of Title 6.2;
- **382** 65. Violating any provision of Chapter 26 (§ 6.2-2600 et seq.) of Title 6.2;
- **383** 66. Violating any provision of Chapter 54 (§ 59.1-586 et seq.);
- **384** 67. Knowingly violating any provision of § 8.01-27.5;

68. Failing to, in accordance with § 59.1-207.46, (i) make available a conspicuous online option to cancel
a recurring purchase of a good or service or (ii) with respect to a free trial lasting more than 30 days, notify a
consumer of his option to cancel such free trial within 30 days of the end of the trial period to avoid an
obligation to pay for the goods or services;

69. Selling or offering for sale any substance intended for human consumption, orally or by inhalation,
that contains a synthetic derivative of tetrahydrocannabinol. As used in this subdivision, "synthetic derivative" means a chemical compound produced by man through a chemical transformation to turn a
compound into a different compound by adding or subtracting molecules to or from the original compound.
This subdivision shall not (i) apply to products that are approved for marketing by the U.S. Food and Drug
Administration and scheduled in the Drug Control Act (§ 54.1-3400 et seq.) or (ii) be construed to prohibit
any conduct permitted under Chapter 16 (§ 4.1-1600 et seq.) of Title 4.1;

70. Selling or offering for sale to a person younger than 21 years of age any substance intended for human
consumption, orally or by inhalation, that contains tetrahydrocannabinol. This subdivision shall not (i) apply
to products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the
Drug Control Act (§ 54.1-3400 et seq.) or (ii) be construed to prohibit any conduct permitted under Chapter
16 (§ 4.1-1600 et seq.) of Title 4.1;

401 71. Selling or offering for sale any substance intended for human consumption, orally or by inhalation, 402 that contains tetrahydrocannabinol, unless such substance is (i) contained in child-resistant packaging, as defined in § 4.1-600; (ii) equipped with a label that states, in English and in a font no less than 1/16 of an 403 404 inch, (a) that the substance contains tetrahydrocannabinol and may not be sold to persons younger than 21 405 years of age, (b) all ingredients contained in the substance, (c) the amount of such substance that constitutes a 406 single serving, and (d) the total percentage and milligrams of tetrahydrocannabinol included in the substance 407 and the number of milligrams of tetrahydrocannabinol that are contained in each serving; and (iii) 408 accompanied by a certificate of analysis, produced by an independent laboratory that is accredited pursuant to 409 standard ISO/IEC 17025 of the International Organization of Standardization by a third-party accrediting 410 body, that states the tetrahydrocannabinol concentration of the substance or the tetrahydrocannabinol 411 concentration of the batch from which the substance originates. This subdivision shall not (i) apply to 412 products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the 413 Drug Control Act (§ 54.1-3400 et seq.) or (ii) be construed to prohibit any conduct permitted under Chapter 414 16 (§ 4.1-1600 et seq.) of Title 4.1;

415 72. Manufacturing, offering for sale at retail, or selling at retail an industrial hemp extract, as defined in §
3.2-5145.1, a food containing an industrial hemp extract, or a substance containing tetrahydrocannabinol that
417 depicts or is in the shape of a human, animal, vehicle, or fruit;

73. Selling or offering for sale any substance intended for human consumption, orally or by inhalation, that contains tetrahydrocannabinol and, without authorization, bears, is packaged in a container or wrapper that bears, or is otherwise labeled to bear the trademark, trade name, famous mark as defined in 15 U.S.C. §
1125, or other identifying mark, imprint, or device, or any likeness thereof, of a manufacturer, processor, packer, or distributor of a product intended for human consumption other than the manufacturer, processor, packer, or distributor that did in fact so manufacture, process, pack, or distribute such substance;

424 74. Selling or offering for sale a topical hemp product, as defined in § 3.2-4112, that does not include a
425 label stating that the product is not intended for human consumption. This subdivision shall not (i) apply to
426 products that are approved for marketing by the U.S. Food and Drug Administration and scheduled in the

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427 Drug Control Act (§ 54.1-3400 et seq.), (ii) be construed to prohibit any conduct permitted under Chapter 16 428 (§ 4.1-1600 et seq.) of Title 4.1, or (iii) apply to topical hemp products that were manufactured prior to July

429 1, 2023, provided that the person provides documentation of the date of manufacture if requested;

430 75. Violating any provision of § 59.1-466.8;

76. Violating subsection F of § 36-96.3:1; 431

77. Selling or offering for sale (i) any kratom product to a person younger than 21 years of age or (ii) any 432 kratom product that does not include a label listing all ingredients and with the following guidance: "This 433 product may be harmful to your health, has not been evaluated by the FDA, and is not intended to diagnose, 434 treat, cure, or prevent any disease." As used in this subdivision, "kratom" means any part of the leaf of the 435 436 plant Mitragyna speciosa or any extract thereof;

437 78. Advertising of any ignition interlock system in Virginia by an ignition interlock vendor not approved 438 by the Commission on the Virginia Alcohol Safety Action Program to operate in Virginia; targeted 439 advertising of any ignition interlock system to a person before determination of guilt; and any advertising, whether before or after determination of guilt, without a conspicuous statement that such advertisement is not 440 affiliated with any government agency. For purposes of this subdivision, "ignition interlock system" has the 441 same meaning as ascribed to that term in § 18.2-270.1 and "targeted advertising" has the same meaning 442 ascribed to that term in § 59.1-575 and includes direct mailings to an individual. This provision shall not 443 apply to ignition interlock service vendor ads, pamphlets, or kiosk advertisements approved by the 444 Commission on the Virginia Alcohol Safety Action Program and provided at a Commission-approved 445 446 location;

79. Failing to disclose the total cost of a good or continuous service, as defined in § 59.1-207.45, to a 447 448 consumer, including any mandatory fees or charges, prior to entering into an agreement for the sale of any 449 such good or provision of any such continuous service;

80. Violating any provision of the Unfair Real Estate Service Agreement Act (§ 55.1-3200 et seq.); 450

81. Selling or offering for sale services as a professional mold remediator to be performed upon any 451 residential dwelling without holding a mold remediation certification from the Institute of Inspection, 452 453 Cleaning and Restoration Certification (IICRC);

454 82. Willfully violating any provision of § 59.1-444.4; and 455

83. Violating any provision of Chapter 23.2 (§ 59.1-293.10 et seq.); and

84. Violating any provision of the Artificial Intelligence Transparency Act (§ 59.1-607 et seq.). 456

B. Nothing in this section shall be construed to invalidate or make unenforceable any contract or lease 457 solely by reason of the failure of such contract or lease to comply with any other law of the Commonwealth 458 or any federal statute or regulation, to the extent such other law, statute, or regulation provides that a violation 459 of such law, statute, or regulation shall not invalidate or make unenforceable such contract or lease. 460 CHAPTER 58.

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ARTIFICIAL INTELLIGENCE TRANSPARENCY ACT.

463 § 59.1-607. Definitions.

As used in this chapter, unless the context requires a different meaning:

"Artificial intelligence" means a set of technologies that enables machines to perform tasks under varying 465 466 and unpredictable circumstances that typically require human oversight or intelligence, or that can learn from experience and improve performance when exposed to datasets. 467

"Artificial intelligence chatbot" means a generative artificial intelligence system with which users can 468 469 interact through an interface that approximates or simulates conversation, including by means of text or 470 voice interaction.

471 "Artificial intelligence-generated content" or "AI-generated content" means audio, images, text, or video 472 content that is substantially created or modified by a generative artificial intelligence system such that the use of such system materially alters a reasonable person's understanding of the meaning or significance of 473 474 such content.

475 "Artificial intelligence system" means any machine-based system that, for any explicit or implicit 476 objective, infers from the inputs such system received how to generate outputs, including content, decisions, 477 predictions, and recommendations, that can influence physical or virtual environments.

478 "Developer" means any person doing business in the Commonwealth that develops or significantly 479 updates an artificial intelligence system that is offered, sold, leased, given, or otherwise provided to 480 consumers in the Commonwealth.

"Generative artificial intelligence" means artificial intelligence based on a foundation model that is 481 482 capable of and used to produce synthetic digital content, including audio, images, text, and videos.

"Generative artificial intelligence system" means any artificial intelligence system or service that 483 484 incorporates generative artificial intelligence.

485 "Metadata" means structural or descriptive information about data.

486 "Third-party licensee" means any person in the Commonwealth who has obtained a license from a 487 developer to access and use a generative artificial intelligence system for its own purposes.

488 § 59.1-608. Disclosure requirements for artificial intelligence-generated content. A. A developer of a generative artificial intelligence system made available in the Commonwealth shall
 ensure that any generative artificial intelligence system that produces audio, images, or video content
 includes on such AI-generated content a clear and conspicuous disclosure that meets the following
 requirements:

493 1. The disclosure shall include a clear and conspicuous notice, as appropriate for the medium of the494 content that identifies the content as AI-generated content.

495 2. The output's metadata shall include an identification of the content as being AI-generated content, the
496 identity of the tool used to create the content, and the date and time the content was created.

497 3. The disclosure shall, to the extent technically feasible, be permanent or unable to be easily removed by498 subsequent users.

B. A developer of a generative artificial intelligence system made available in the Commonwealth shall
ensure that any generative artificial intelligence system that produces text content, including through an
artificial intelligence chatbot, includes on such AI-generated content a clear and conspicuous disclosure that
identifies the content as AI-generated content and that is, to the extent technically feasible, permanent or
unable to be easily removed by subsequent users.

504 *C.* For a disclosure to be "clear and conspicuous" as required by subsections A and B, it shall meet the following criteria:

506 1. For any content that is solely visual or solely audible, the disclosure shall be made through the same 507 means through which the content is presented;

2. For any content that is both visual and audible, the disclosure shall be visual and audible;

3. A visual disclosure, by its size, contrast, location, the length of time it appears, and other
characteristics, shall stand out from any accompanying text or other visual elements so that the disclosure is
easily noticed, read, and understood;

4. An audible disclosure shall be delivered in a volume, speed, and cadence sufficient for a reasonable
person to easily hear and understand the disclosure;

5. The disclosure shall be unavoidable;

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6. The disclosure shall use diction and syntax understandable to a reasonable person; and

516 7. The disclosure shall not be contradicted or mitigated by, or inconsistent with, anything else in the 517 communication.

518 D. A developer of a generative artificial intelligence system shall implement reasonable procedures to
 519 prevent downstream use of such system without the disclosures required under subsections A and B, which
 520 shall include:

521 *1. Requiring by contract that end users and third-party licensees of the system refrain from removing any required disclosure;*

523 2. Requiring certification that end users and third-party licensees will not remove any such disclosure;
524 and

- 525 *3. Terminating access to the system when the developer has reason to believe that an end user or third-*526 *party licensee has removed the required disclosure.*
- 527 E. Any third-party licensee of a generative artificial intelligence system shall implement reasonable
 528 procedures to prevent downstream use of such system without the disclosures required under subsections A
 529 and B, which shall include:

530 1. Requiring by contract that end users of the system refrain from removing any required disclosure;

2. Requiring certification that end users will not remove any such disclosure; and

532 3. Terminating access to the system when the developer has reason to believe that an end user has
 533 removed the required disclosure.

534 § 59.1-609. Enforcement; right to cure; right of individual action for monetary damages or equitable 535 relief.

A. Any violation of this chapter shall constitute a prohibited practice under the provisions of § 59.1-200
and shall be subject to the enforcement provisions of the Virginia Consumer Protection Act (§ 59.1-196 et seq.).

B. Prior to initiating an enforcement action for a violation of this chapter, the Attorney General may
provide a developer 30 days' written notice identifying the specific provisions of this chapter the Attorney
General alleges have been or are being violated. If within the 30-day period the developer cures the noticed
violation and provides the Attorney General an express written statement that the alleged violations have
been cured and that no further violations shall occur, no action shall be initiated against the developer.

C. Any person or entity claiming to be injured due to a violation of this chapter shall be entitled to initiate
an action to recover monetary damages pursuant to § 59.1-204 or to obtain injunctive or any other available
equitable relief. In granting equitable relief, the court may award reasonable attorney fees and costs to the
person or entity injured.